

Jackson Park Hospital Financial Assistance Policy (FAP) Plain Language Summary

Jackson Park Hospital (JPH) is a not-for-profit hospital whose mission is to provide compassionate and high quality healthcare services to meet the needs of the patients and communities we serve, regardless of ability to pay. Financial assistance is available to those individuals who meet the eligibility criteria.

Eligibility

Patients receiving emergency and medically necessary care are eligible for financial assistance under the FAP. Financial assistance is based solely on the patient's financial status and will be granted to all qualifying patients.

Types of Assistance and Eligibility Requirements

- **Charity Program** - Patients with gross family income equal to or below 200% of the current Federal Poverty Level (FPL) are eligible for a 100% discount of emergent or medically necessary healthcare services. Completion of the Financial Assistance Application is required.
- **Automatic Uninsured Discount** - an automatic 71% discount is applied to uninsured patients for all emergency and medically necessary health care services. No application is required.
- **Payment Plan** - Assists patients with financial needs through payment arrangements. Available to both insured and uninsured patients who complete the Financial Assistance Application.
- **Catastrophic Discount** - Limits out-of-pocket costs over a 12-month period to 25% of your family's gross income for emergency and medically necessary services. Available to patients who are uninsured Illinois residents meeting the eligibility criteria. To apply, complete the Financial Assistance Application.

How to Apply

Completion of the Financial Assistance Application is required to begin the process for financial assistance. Our Financial Counselors are available to help patients complete the form, either in-person or via telephone. To speak to a Financial Counselor, schedule an appointment, or request a free copy of the FAP and Application, call **773-947-7500, ext. 7996** or mail your request to the address below.

For More Information, contact:

Jackson Park Hospital
Attention: Financial Assistance Department
7531 S. Stony Island Avenue
Chicago, IL 60649
773-947-7500, ext. 7996

Our website has the FAP, the Plain Language Summary and Application available for download
https://www.jacksonparkhospital.org/patients_and_visitors/financial-assist/

FAP-eligible patients cannot be charged more than the amounts generally billed for emergency or other medically-necessary care.

The FAP, Plain Language Summary, and Application are available in Spanish.